

## Challenge:

This project was focusing on developing online Learning Management System. Creating E-learning course and different system process for importing to the different facilities, included Coler Goldwater Hospital, Gouverneur Hospital, Metropolitan Hospital and Bellevue Hospital.

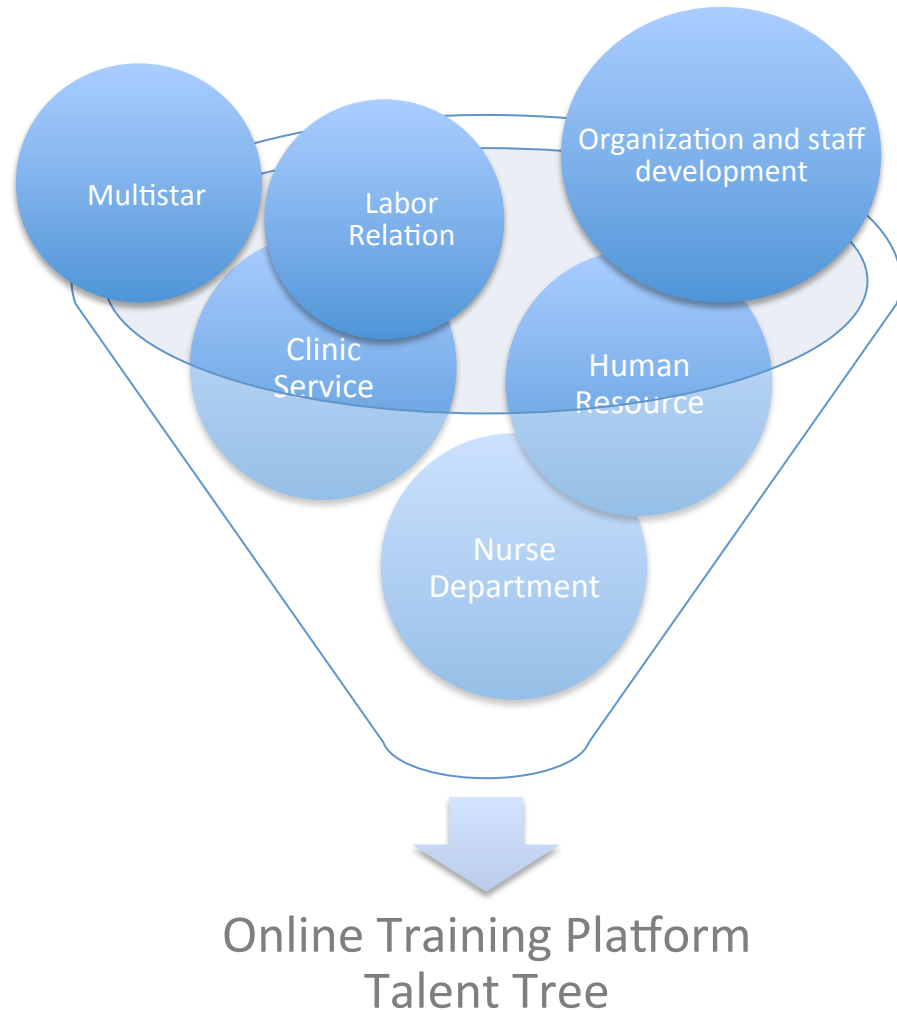
Allowing an employee to access an entire library of e-learning courses, management skill training, improve job performance and take survey. Supervisors can run training reports, assign their staff development plans and assessments.

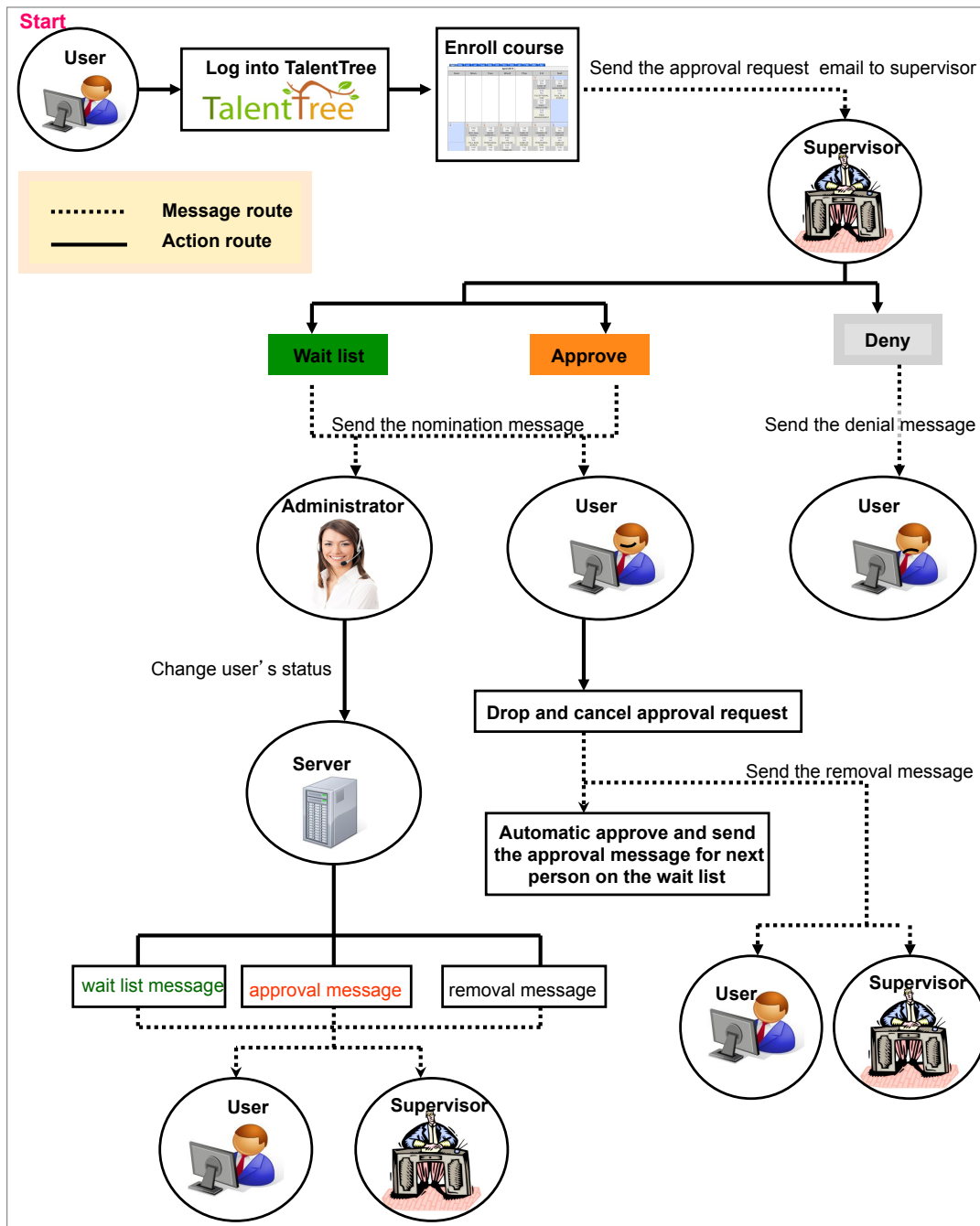
In the meantime, we also provided the system training for all facilities consistently.



## Action:

1. Understand the needs for each of Departments in order to create the service.
2. Interviewing the stakeholder.
3. We provided the sections of mandatory, management, all staff, Microsoft office, Nurse training and game. We also use this system to do annual employee evaluation.





User Flow Chart:  
Online registration

Logo

# TalentTree

Coler ♥ Goldwater

*Learning is at the Root of Success*

Welcome  
Information

## Welcome

Click on a leaf to get started growing your knowledge base!

Home Icons



*Wellness  
Newsletter*



*Currents*



*Class  
Calendar*



*My  
Profile*



*My  
Mail*



*OSD at  
a Glance*



*Patient  
Safety Alerts*



Different leaves that  
will take you to the  
major areas



organizational  
and staff development

Coler ♥ Goldwater Memorial Hospital

Logo

Login

## Course Catalog

### [Course Catalog Descriptions](#)

You will find all available online courses here.



[Click here for Mandatory Courses](#)



[Click here for Courses for Management](#)



[Click here for Courses for All Staff](#)



[Click here for Courses For Nurses/Clinical Staff](#)



[Click here for Courses in Microsoft Office](#)



[Click here for our online games!](#)

My Learning

Learning History

Course Catalog

Classroom Calendar

Competencies

Employee Engagement  
Survey Results

Resources

Different catalogs  
that will take you to  
the different courses

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## 2010 Coler-Goldwater Summary of Results

Each year, Coler-Goldwater conducts the Employee Engagement Survey to gain insight into the concerns and needs of our more than 3000 employees. This survey measures a range of issues, from satisfaction with working conditions, to supervisory and leadership skills, to engagement, to perceptions of value and the meaning of work. The results of this survey are used to inform many of the programs and activities that are offered throughout the year, including training and development opportunities, wellness events, and a variety of other initiatives designed to improve employees' work experience.



# Employee Engagement Survey Results 2010



Login

## Supervisor Controls

### Supervisor Link

- [My Team](#)

Resources for Supervisors.

[Click Here to learn how to assign a Labor Relations Development Plan](#)

### Tips for Managers

#### The Five Dysfunctions of a Team

A Leadership Fable By Patrick Lencioni Published by Jossey-Bass, 2002

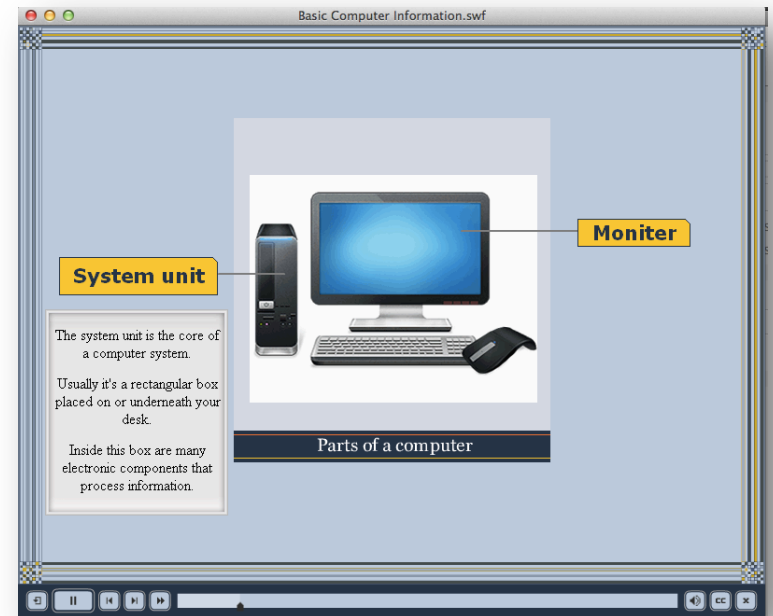
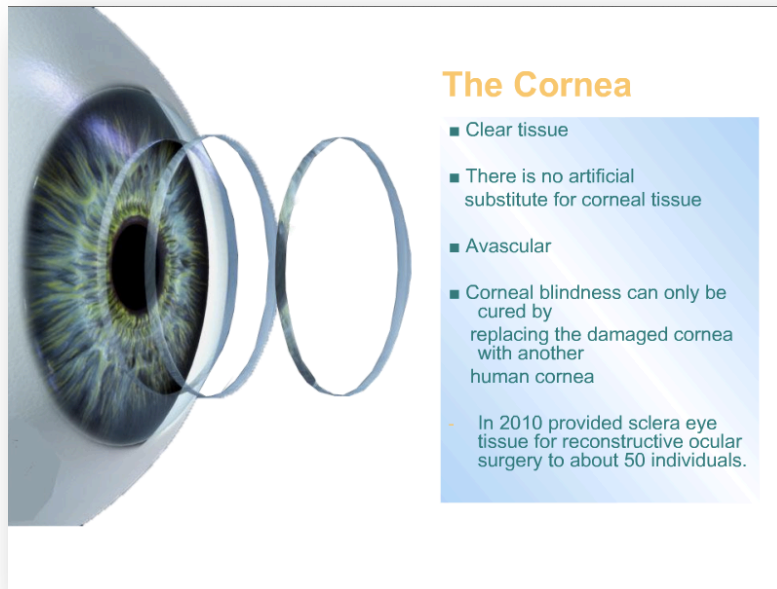
The Five Dysfunctions of a Team by Patrick Lencioni is written as a leadership fable a story of a technology company that is struggling in the marketplace to find customers. The new CEO recognises that the company has innovative products and great

#### Trouble in Paradise? How to Confront the Unproductive Employee

Manager may not think of themselves as firemen, responding to crises with disciplined and well - considered action in an effort to contain potentially volatile firestorms. But this is often the case, especially when an employee's production dips far below the line of acceptability.

Ultimately, the workplace requires its team members to conform to uniform and realistic performance expectations. There are, undoubtedly, times when an employee's productivity falters for an extended period. Confronting this under performing employee is one of the most gut-



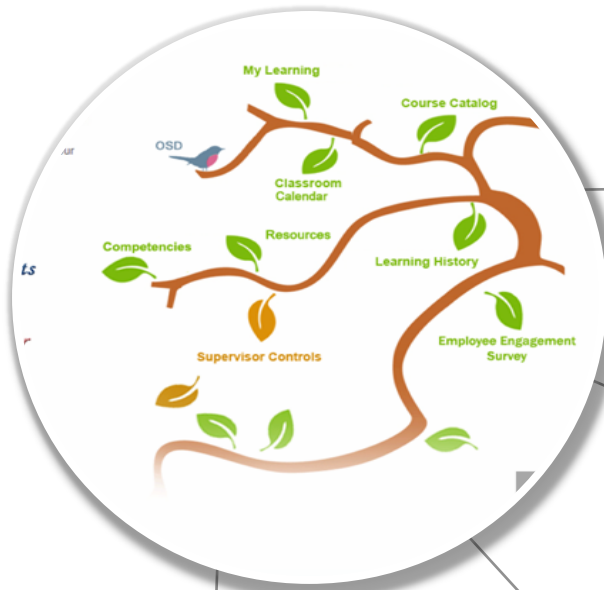


## Course Example

Create the different way to attract user's attention - utilize different software like Adobe Captivate, Raptivity, audio, animation, video to create interactive course with questionnaire.



# Interactive Quiz and Assessment



## How well do you plan?

A Diagnostic Quiz

How often do you plan in an effort to keep life from running out of control?

Never Seldom Sometimes Often Always  
1 2 3 4 5

Do you put daily plans on paper?

Never Seldom Sometimes Often Always  
1 2 3 4 5

Do you allow flexibility in your plans?

Never Seldom Sometimes Often Always  
1 2 3 4 5

How often do you accomplish all you plan for a given day?

Never Seldom Sometimes Often Always  
1 2 3 4 5

How often do you plan time for what matters most to you?

Never Seldom Sometimes Often Always  
1 2 3 4 5

How often is your daily plan destroyed by urgent inter-

Never Seldom Sometimes Often Always  
1 2 3 4 5

## The Time Log

Put how much time per day you spend on the following activities, then use Dr. Covey's to decide how you might better prioritize your time.

### Personal Activities

- ☐ Sleeping
- ☐ Eating
- ☐ Bathroom/dressing/bathing
- ☐ Commuting
- ☐ Household/Groceries, etc.
- ☐ Other (specify)

### Time you Control

- ☐ Projects
- ☐ Goofing off
- ☐ Routine Tasks
- ☐ Free Time

### Reclaim Time

- ☐ Delegate
- ☐ Avoid perfectionism
- ☐ Avoid over-committing
- ☐ Don't procrastinate
- ☐ Prioritize
- ☐ Set quiet time

Submit

## GERIATRIC (continue)

... of changes that occur in the geriatric person. Please indicate whether there is

Description

Choose the answer from here

A) Slower in learning

A)

B) Increased susceptibility to infection

B)

C) Decreased tolerance in pain

C)

D) Acceptance of death

D)

E) Decreased ability to respond to stimuli

E)

Clear

Back

## Task List

- ☐ 1 A) Task1
- ☐ 2 B) Task2
- ☐ 3 C) Task3
- ☐ 4 D) Task4
- ☐ 5 E) Task5
- ☐ 6 F) Task6

TO: Robert Packard

FROM: Georgette LaCruz

SUBJECT: Business Software Magazine

The Special Accounting Library just received the attached copy of Business Software Magazine. I know that you've been involved in computerizing our procurement system, and thought you might find something of value in this issue.

Please return the material to me when you're finished with it.

Thanks,  
Georgette

Conduct different types of the system training workshop to all the staff and supervisor.



# Clinical Services Learn Center



- Organize site content and increase functionality of user tasks and processes through the creation of user scenarios, wire-frames, and diagrams for different departments.
- This is an example- we design a sub-learn center for clinical service from Talent Tree.